

AIR QUALITY IN THE SAN JOAQUIN VALLEY

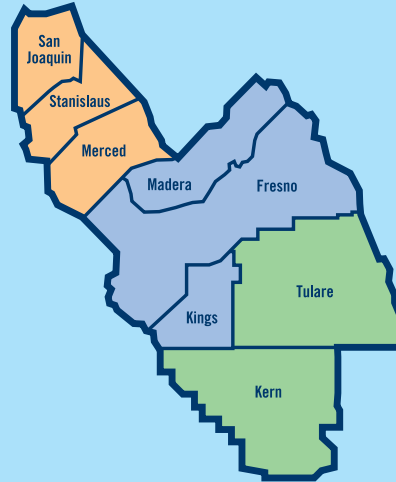
Air quality has improved in the San Joaquin Valley, but we still have some of the dirtiest air in the nation. To help protect the health of Valley families, the Valley Air District has created tough rules to improve air quality. Members of the public, just like you, help us enforce these rules.

Each year, the District investigates thousands of air quality-related complaints from the public.

- Do you smell a strong, unusual odor?
- Do you see a cloud of smoke and think someone is burning illegally?
- Do you see dirt being tracked out onto a public road from a construction area?
- Do you see anything unusual that is creating air pollution?

These could be violations of air quality regulations and should be reported. Complaints will be reviewed and appropriate action will be taken. Responding to complaints in a professional and timely manner is a priority of the District.

For more information, visit www.valleyair.org
or contact the nearest District office.



Northern Region

Serving San Joaquin, Stanislaus and Merced counties

4800 Enterprise Way, Modesto, CA 95356-8718

Tel: 209-557-6400 FAX: 209-557-6475

Complaint Line: 1-800-281-7003

Central Region (Main Office)

Serving Madera, Fresno and Kings counties

1990 E. Gettysburg Avenue, Fresno, CA 93726-0244

Tel: 559-230-6000 FAX: 559-230-6061

Complaint Line: 1-800-870-1037

Southern Region

Serving Tulare and Valley air basin portions of Kern counties

34946 Flyover Court, Bakersfield, CA 93308-9725

Tel: 661-392-5500 FAX: 661-392-5585

Complaint Line: 1-800-926-5550

Please visit our web sites:

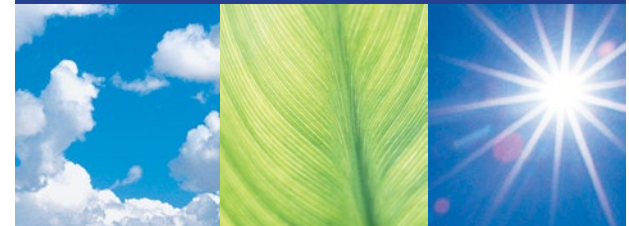


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REPORTING AN AIR-POLLUTION COMPLAINT



San Joaquin Valley
AIR POLLUTION CONTROL DISTRICT

1-800 SMOG INFO
www.valleyair.org

Bad smell? Unusual smoke? Dust? The Air District investigates thousands of complaints each year and the public plays a key role in ensuring regulations are followed.

Why File a Complaint?

The public plays an important role in protecting public health by reporting local air quality issues. The District has a team of inspectors that work hard to ensure that all air quality rules and regulations are being followed.

How to File a Complaint?

Filing a complaint is easy. Just call one of the toll-free complaint lines. Please provide as much detail as possible including:

- Time, date and location of possible violation
- Describe what you see, smell and feel
 - See:** Smoke, fire, dust, falling ash, etc.
 - Smell:** rotten eggs, gasoline, oil, sweet, sour, smoke, etc.
 - Feel:** burning eyes, throat/nose irritation, breathing problem, headache, etc.
- Your name, address and phone number



What to Report

Possible air quality violations are:

- Bad odor
- Smoke
- Burn barrels
- Smoking chimneys or use of outdoor burn devices on "No Burn" days (Nov.-Feb.)
- Dust being kicked up by construction
- Smoking vehicles (Call 1-800-559-9247)

Complaint Lines

Northern Region

San Joaquin, Stanislaus and Merced counties

1-800-281-7003

Central Region (Main Office)

Madera, Fresno and Kings counties

1-800-870-1037

Southern Region

Tulare and the Valley portion of Kern counties

1-800-926-5550

Complaints about Smoking Vehicles

1-800-559-9AIR

or

1-800-559-9247

What Happens After I Call in a Complaint?

During the work day, inspectors respond to complaints as soon as possible. After hours, the District's phone system will forward your complaint to an on-call inspector.

The sooner a complaint is received, the sooner an inspector can begin an investigation. Problems should be reported when they are observed.

You should receive a call back from the District by the next business day at the latest responding to your complaint. The District will protect your personal information.

